Your rights. Your voice.

Our services are free and confidential.

We utilise The Interpreter Service (TIS) when required 131 450.

Seniors Rights Service receives funding from:

- Commonwealth Department of Health
- NSW Fair Trading
- Legal Aid (NSW)
- Family and Community Services NSW
- Commonwealth Attorney General's Department

Seniors Rights Service

Seniors Rights Service

Contacts

Phone:	(02) 9281 3600 1800 424 079
The Interpreter Service:	131 450
National Relay Service:	133 677
Email:	info@seniorsrightsservice.org.au
Website:	www.seniorsrightsservice.org.au
Office Hours:	Monday to Friday 9.00am - 4.30pm
Postal Address:	Level 4, 418A Elizabeth St Surry Hills NSW 2010

We welcome comments about our service. Please direct any feedback to the CEO either in writing or via email/ phone or through our website.

This is information only, not legal advice. If you have a legal problem call our service directly or see your lawyer. Laws may vary from state to state.

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Seniors Rights Service

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Legal | Advocacy | Education

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Legal

Our legal service provides advice on most legal issues to older people in NSW. Further, we offer a comprehensive referral service. We may also provide limited legal assistance for financially and socially disadvantaged older people.

Advice includes:
- Consumer rights
- Human rights/Elder abuse
- Financial exploitation
- Planning for later life

Our **Retirement Village** legal service provides advice to residents of retirement villages (including former and prospective residents) on issues arising from disputes with the retirement village management or interpretation of a contract.

The **Strata** legal service advises on any aspect of strata living. We give advice on disputes with the Strata Committee, Owners Corporation or Strata Managing Agent. We advise on disputes about strata collective sales or redevelopment proposals.

Seniors Rights Service is a fully accredited Community Legal Centre.

Advocacy

Our advocacy service provides advocacy for recipients of all Commonwealth funded aged care services.

Advocates
- Provide information about rights and responsibilities
- Listen to your concerns
- Help resolve problems or complaints with your aged care service providers
- Speak with your service provider if required
- Refer to other agencies where necessary

Our advocacy work raises consumer issues on behalf of vulnerable older people to government, the aged care system and the community.

Education

We provide targeted rights-based education to a diverse range of older people regardless of cultural background or sexual orientation. Sessions are provided on a range of topics relevant for the requesting organisation including:

- The rights of older people
- How to plan ahead
- Retirement village living
- Issues in aged and community care
- How people can access our services

We collaborate with organisations and community groups to develop forums and projects on specific issues such as financial elder abuse.

Seniors Rights Service