

Supporting your right to quality care

A friendly visitor makes all the difference



What is the Community Visitor Scheme?

- a free volunteer based visiting program
- for residents of aged care homes and older people living at home on a care package
- whose quality of life would be improved by friendship and companionship.

What can I do with a community visitor?

Share stories. Have a cuppa and chat. Share a hobby, interest or activity. Take a walk or go on an outing. Enjoy a TV show together or another similar activity that you both enjoy. **Get in touch with us to find out more 0427 736 618 or cvs@era.asn.au**

Languages other than English

Our team is skilled in working with interpreters. Call us directly on **(03) 9602 3066** to arrange an interpreter, or



Call the **Translating and Interpreting Service** (TIS National) on **131 450** and let them know you want to speak to **Elder Rights Advocacy** on **(03) 9602 3066.**



Help for people with hearing or speech difficulties, you can contact **Elder Rights Advocacy** through the **National Relay Service (NRS)**. For more information, visit the NRS website to choose your preferred access point, or call the NRS Helpdesk on **1800 555 660**.



Elder Rights Advocacy

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Freecall 1800 700 600 or (03) 9602 3066 era@era.asn.au | www.era.asn.au Suite 4, Level 8, 167 Queen Street Melbourne VIC 3000









Elder Rights Advocacy is a non-profit organisation and member of the national Older Persons Advocacy Network (OPAN). The Community Visitors Scheme (CVS) is funded by the Australian Government.

